

Current Charges

See remaining pages for invoice details.

Amount Due

Payment Due	Amount Due		Account Information			
Date	Anount Duc		Customer Name:	MARK LUDWIG		
11/14/2016	\$57.44		Account Number:	100046658186		
	<u>, I</u>		Invoice Number:	054076971883		
			Invoice Date:	10/27/2016		
Acco						
	ount Summary		Custo	omer Communications		
Previous Balance Credits/Payments	ount Summary \$	81.52	Notice to customers	concerning Critical Care Residential ic Condition Residential Customer		
		81.52 81.52 CR	Notice to customers	concerning Critical Care Residential		

57.44

57.44

Note: CR = Credit

u are a residential customer and have a person permanently residing in your home who has:

 been diagnosed by a physician as having a serious medical condition that requires an electric-powered medical device or electric heating or cooling to prevent the impairment of a major life function through a significant deterioration or exacerbation of the person's medical condition;

- been diagnosed by a physician as being dependent upon an electric-powered medical device to sustain life. You can apply for certain protections by contacting your Retail Electric Provider for an application.

	Your Electricity Usage	Contact Information
kWh	735 630 525 420 316 210 105 0	Customer Service: By Phone On the Web 972-791-2888 txu.com 1-800-242-9113 (24 X 7) Hearing Impaired: 1-800-735-2988 (24 X 7) ONCOR ELECTRIC DELIVERY COMPANY Power Outage Notification: 1-888-313-4747
	OCT NOV DEC JAN FEB MAR APR MAY JUN JUL AUG SEP OCT 2015 2016	REP Certificate:#10004

For more information about residential electric service please visit <u>www.powertochoose.com.</u>

The TXU Energy Aid[™] program helps families in critical situations with bill payment

One-time gift to					
TXU	Energy Aid ^{s™}	program			

Recurring monthly donation to TXU Energy AidsM program

For Donations Only	

\$

\$

Payment Due Date	Amount Due		
11/14/2016	\$57.44		

Additional payment options on the back.

Thanks for using AutoPay. Your bank account will be charged 5 days before the due date on this bill for the amount due.

MARK LUDWIG 1918 MALONE CLIFF VW DALLAS TX 75208-1729



TXU ENERGY PO BOX 650700 DALLAS, TX 75265-0700

Service Address Detail

Service Address: 1918 MALONE CLIFF VW, DALLAS, TX 75208-1729 ESI ID: 10443720000584298

The average price you paid for electric service this month was 11.8 cents per kWh excluding taxes and non-recurring charges or credits.

Transmission Distribution Utility (TDU): ONCOR ELECTRIC DELIVERY COMPANY

Meter ID	Days In Reading	Read Type	Previous Read Date	Previous Meter Read	Current Read Date	Current Meter Read	Usage (kWh)	Multiplier	Billed Usage (kWh)
135924539LG	29	Actual	09/26/2016	1404	10/25/2016	1878	474	1	474
TXU Energy MarketEd Base Charge Monthly NYMEX Gas \$2.95200000 X \$0.00	Adjustment*).02774880	\$	4.95		<pre>(Gas Adjustment = or ** Natural Gas Fa ed Usage</pre>			
Natural Gas Factor Charge** \$			13.15	TXU Energy MarketEdge SM automatically lowers your monthly price when					
Energy Charge \$			\$	15.17	natural gas prices fall and gives you the option to choose another TXU				
Subtotal			\$	33.27		ee if natural gas cos			
TDU Charges and Oth	<u>ner Fees</u>					ed to the NYMEX pr			
ONCOR TDU Delivery Charges \$			22.49		monthly. For current prices, visit the "Pricing & Details" section txu.com/marketedgecustomer				
Gross Receipts Reimb)		\$	1.11		gecusioniei			
Subtotal			\$	23.60	TRUPUIS				de la de la como
Sales Tax \$			0.57	TDU Delivery Charges are regulated charges from your TDU for the of electricity. Visit txu.com/tducharges for details on TDU Delivery ch					
Service Addres	s Charg	es Subtot	al \$	57.44		t txu.com/tducharge			ary charges.
Current Charge	es		\$	57.44]				

Additional Information

We're committed to providing you with outstanding customer service. Want to send a compliment, comment or complaint? Please email our executives at <u>txuexec@txu.com</u> or write us at TXU Energy Executive Feedback, PO Box 650764, Dallas, TX 75265-0764. See an unauthorized or unknown charge on your bill? Contact us toll-free at 1-800-242-9113 (24 X 7), and we'll work to investigate and resolve the situation. If you're not satisfied with the resolution on the charges, you may file a complaint with the Public Utility Commission of Texas PO Box 13326, Austin, TX 78711-3326; (512)936-7120 or toll-free in Texas (888)782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Public Utility Commission of Texas at (512)936-7136.

The amount billed may include price changes allowed by law or regulatory actions.

Additional Payment Options			
On the Web:	txu.com/myaccount		
Over the Phone:	1-800-242-9113 (24 X 7) (toll free)		
In Person:	Visit txu.com/payinperson for participating locations		
AutoPay Program:	Monthly Payments automatically debited to your credit card or checking account		