## This is a paperless invoice

| Payment Due <br> Date | Amount Due |
| :---: | :---: |
| $10 / 14 / 2016$ | $\$ 81.52$ |


| Account Information |  |
| :--- | :--- |
| Customer Name: | MARK LUDWIG |
| Account Number: | 100046658186 |
| Invoice Number: | 054251869719 |
| Invoice Date: | $09 / 28 / 2016$ |


| Account Summary |  |  |  |
| :---: | :---: | :---: | :---: |
| Previous Balance |  | \$ | 83.48 |
| Credits/Payments |  |  |  |
| Payment | 09/06/2016 | \$ | 83.48 CR |
| Balance Forward |  | \$ | 0.00 |
| Current Charges |  | \$ | 81.52 |
| Amount Due |  | \$ | 81.52 |
| See remaining pages for invoice details. Note: CR = Credit |  |  |  |



Your Electricity Usage

## Customer Communications

If you're currently enrolled in the LITE-UP Texas program, we'd like you to know your program discounts ended with your August bill. For additional information and program requirements you can call 1-866-454-8387 or go to the Public Utility Commission of Texas website at www.puc.texas.gov/ consumer/lowincome/Assistance.aspx
TXU Energy customers who need bill payment assistance can call 211 to be connected to an agency that can help through the TXU Energy Aid ${ }^{\text {SM }}$ program.


## Bright Idea \#66

Regular maintenance helps improve
heating and air conditioning efficiency and lower energy consumption. Schedule a tune-up today.

## Contact Information

Customer Service:
By Phone On the Web
972-791-2888
1-800-242-9113 ( $24 \times 7$ )
txu.com
Hearing Impaired:
1-800-735-2988 (24 X 7)
ONCOR ELECTRIC DELIVERY COMPANY
Power Outage Notification: 1-888-313-4747
REP Certificate:\#10004

For more information about residential electric service please visit www.powertochoose.com.

The TXU Energy Aid ${ }^{\text {SM }}$ program helps families in critical situations with bill payment assistance.

For Donations Only
One-time gift to
TXU Energy Aid ${ }^{S M}$ program
Recurring monthly donation to TXU Energy Aid ${ }^{\text {SM }}$ program

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Additional payment options on the back.
Thanks for using AutoPay. Your bank account will be charged 5 days before the due date on this bill for the amount due.

TXU ENERGY
PO BOX 650700
DALLAS, TX 75265-0700

## Service Address Detail

## Service Address: 1918 MALONE CLIFF VW, DALLAS, TX 75208-1729

ESI ID: 10443720000584298
The average price you paid for electric service this month was 10.9 cents per kWh excluding taxes and non-recurring charges or credits.
Transmission Distribution Utility (TDU): ONCOR ELECTRIC DELIVERY COMPANY

| Meter ID | Days In <br> Reading | Read Type | Previous <br> Read Date | Previous <br> Meter Read | Current <br> Read Date | Current <br> Meter Read | Usage <br> (kWh) | Multiplier <br> Billed <br> Usage <br> (kWh) |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 135924539 LG | 32 | Actual | $08 / 25 / 2016$ | 680 | $09 / 26 / 2016$ | 1404 | 724 | 1 | 724 |


| TXU Energy MarketEdge ${ }^{\text {SM }}$ |  |  |  | * Monthly NYMEX Gas Adjustment = Monthly NYMEX Natural Gas Price x Natural Gas Factor ** Natural Gas Factor Charge = Monthly NYMEX Gas Adjustment x Billed Usage |
| :---: | :---: | :---: | :---: | :---: |
| Base Charge |  | \$ | 4.95 |  |
| Monthly NYMEX Gas Adjustment* $\$ 2.85300000 \times \$ 0.00940000=\$ 0.02681820$ |  |  |  |  |
| Natural Gas Factor Charge** |  | \$ | 19.42 | TXU Energy MarketEdge ${ }^{\text {SM }}$ automatically lowers your monthly price when natural gas prices fall and gives you the option to choose another TXU Energy plan for free if natural gas costs rise too high for your comfort level. The plan is indexed to the NYMEX price of natural gas, which changes monthly. For current prices, visit the "Pricing \& Details" section at txu.com/marketedgecustomer |
| Energy Charge |  | \$ | 23.17 |  |
| Subtotal |  | \$ | 47.54 |  |
| TDU Charges and Other Fees |  |  |  |  |
| ONCOR TDU Delivery Charges |  | \$ | 31.59 |  |
| Gross Receipts Reimb |  | \$ | 1.59 |  |
| Subtotal |  | \$ | 33.18 | TDU Delivery Charges are regulated charges from your TDU for the delivery of electricity. Visit txu.com/tducharges for details on TDU Delivery charges. |
| Sales Tax |  | \$ | 0.80 |  |
| Service Address Charges Subtotal | \$ |  | 81.52 |  |
| Current Charges | \$ |  | 81.52 |  |

## Additional Information

We're committed to providing you with outstanding customer service. Want to send a compliment, comment or complaint? Please email our executives at txuexec@txu.com or write us at TXU Energy Executive Feedback, PO Box 650764, Dallas, TX 75265-0764. See an unauthorized or unknown charge on your bill? Contact us toll-free at 1-800-242-9113 ( $24 \times 7$ ), and we'll work to investigate and resolve the situation. If you're not satisfied with the resolution on the charges, you may file a complaint with the Public Utility Commission of Texas PO Box 13326, Austin, TX 78711-3326; (512)936-7120 or toll-free in Texas (888)782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the Public Utility Commission of Texas at (512)936-7136.

The amount billed may include price changes allowed by law or regulatory actions.

## Additional Payment Options

On the Web:
txu.com/myaccount
Over the Phone: $\quad$ 1-800-242-9113 ( $24 \times 7$ ) (toll free)
In Person:
AutoPay Program: Monthly Payments automatically debited to your credit card or checking account

